



Heartland

# Don't you talk to enough strangers?

With Heartland, you get a dedicated team of advisors on your side.

When new clients join Heartland, one of the first things they notice is that we do service a little differently. For one thing, we don't believe in leaving you at the mercy of whatever call center representative happens to pick up the phone.

With Heartland, you'll always be connected to the same team of local experts every time you reach out. And because they're committed to getting to know you and your business, Heartland's dedicated experts are better equipped to:

- **Talk through your unique challenges and opportunities**
- **Save you time by eliminating the need for you to re-explain your situation to new contacts**
- **Understand the complexities of your business**
- **Anticipate your future business needs**
- **Notify you of pertinent legal changes in your area**

## **Ready to meet your new team?**

Set up a meeting with your product specialist today.

[heartland.us](http://heartland.us)

A **Global Payments** Company

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# Heartland

Nervous about using a new payroll provider?

# We get it.

**Heartland makes payroll onboarding quick, simple and intuitive.**

## Onboarding

Your onboarding team will review your accounts and determine whether your information is complete and ready for the implementation phase. If your information is complete, this process usually takes just one business day, although it can extend to a two- to three-day turnaround during peak times.

## Implementation

Once the onboarding team finishes your review, your implementation specialist takes over to set up the account and install and balance wages. The specialist will also work with you to gather additional information, set up training, review reports and process your first payroll with Heartland.

After two or three successful payrolls, you'll be connected with your dedicated payroll specialist, who will become your single point of contact for all payroll matters going forward.

Throughout this process, your team of experts will be working to ensure that your first few payrolls with Heartland are successful, and so is every payroll going forward.

**Set up a meeting with a product specialist to get started today.**